

ATTENTION: Jan 14th Java Release May Disrupt Product Operation

Dear Valued Customer,

As you may know, Oracle's Java Release 7u51 will be released on January 14th 2014. This release may block the launch of Java applets used within the following products:

- Dominion KX II, KSX II, LX and KX2-101-V2
- Dominion SX
- CommandCenter Secure Gateway

Additionally, the current Java 7u45 release is set to expire on January 14th when the new release becomes available. As such, customers will need to take action to ensure the Java applets Raritan products rely on continue to operate. Raritan has identified the following corrective actions which may resolve common issues:

| Corrective Actions | For More Information |
|---|---|
| Use the Java 7u21 release which does not block Java applets. | http://www.oracle.com/technetwork/topics/security/javacpuapr2013-1928497.html |
| Use the existing "Java Deployment Rule Sets" to eliminate blocking and expiration. | https://blogs.oracle.com/java-platform-group/entry/introducing_deployment_rule_sets |
| Use the upcoming "Exception Site List" feature in Java Release 7u51 to "whitelist" the Raritan applets. | https://blogs.oracle.com/java-platform-group/entry/upcoming_exception_site_list_in |
| Dominion KX II, KSX II, and LX users on Windows platforms can use the .NET-based Active KVM Client which does not use Java. | http://www.raritan.com/help/kvm-serial-clients/en/#15706 |
| To reduce warnings and/or blocking, you can set the security level of the Java client. | http://docs.oracle.com/javase/7/docs/technotes/guides/jweb/client-security.html |
| To avoid warning messages and possible blocking, it may be necessary to load an SSL Certificate into your Raritan devices. | http://www.raritan.com/support/online-help/ |

Further information will be posted on: <http://www.raritan.com/support/firmware-and-documentation/>

We apologize for any inconvenience this causes. Please do not hesitate to contact Raritan Technical Support for additional information or assistance.

Sincerely,
 Raritan Technical Support